

# Select

leisure

## CODES OF CONDUCT

### ■ Polite Notice to Visitors

Staff will always aim to deal with you / your enquiry as efficiently as possible. However, all visitors are advised that inappropriate behaviour to staff (e.g. swearing, drunkenness and threatening comments) is unacceptable. Any person that treats a member of staff in this way will be asked to leave. Where necessary, staff have been instructed to summon police assistance.

### ■ Customer Notice

The Use of photographic or video equipment is not permitted, without prior permissions from the centre management.

## HEALTH & SAFETY INFORMATION

### ■ Warrington Borough Council

#### Public Swimming Admission Policy

In line with National Guidelines Warrington Borough Council has amended the Pool Admission Policy for children under the age of 8.

### ■ Main Pool

Children under the age of 8 must be accompanied in the water by a parent aged 16 or over, or responsible adult aged 18 or over at a ratio of 1 adult to 2 children.

### ■ Teaching Pool

Children under the age of 8 must be accompanied in the water by a parent aged 16 or over or by a responsible adult aged 18 or over at the following ratios:- 3 children aged 4-7 to 1 adult OR 2 children under the age of 8 to 1 adult where one of the children is aged 3 or under.

### ■ NON-SWIMMERS MUST WEAR ARMBANDS

### ■ Customer Notice

Please be aware that no child under the age of 16 is allowed in the centre unless taking part in a supervised activity or unless supervised by an adult.

## GENERAL NOTICE

- Lifeguards are not permitted to loan armbands to the public. They can be purchased from reception.
- Select Leisure actively supports breast feeding in any public area of it's facilities. Should a customer wish to complain they should be referred to the centre manager.
- Only employees of Warrington Borough Council can instruct training sessions on these premises with prior permission from Select Management.
- Customers are required to wear correct attire whilst participating in all activities. Please ask at reception for attire guidance.
- Select Leisure offers a wide range of sports equipment for customer hire. Deposit required, please ask at reception for details.
- Select Leisure encourage a healthier lifestyle. However, we recommend that when commencing any new activity you begin slowly and build up gradually. Delay becoming more active if you are not feeling well because of a temporary illness such as a cold or a fever. If you are or may be pregnant.
- Select Leisure encourages customers who regularly participate in physical activities to cease exercising if feeling unwell, or until such time as the condition has passed and in such circumstances customers should seek a doctor's advice.