

# Concessionary Leisure Card Scheme

## Terms And Conditions Apply

- 1.** The Concessionary Leisure Card Scheme is only available to residents of the Borough of Warrington who fall into an eligible group AND produce the required documentary evidence as proof of their status.
- 2.** A Leisure Card can only be used by the person whose photograph appears on it, that is by the applicant, and in the case of family cards, by his or her spouse/children under 16 (18 if still in full time education).
- 3.** Use of Leisure Cards is restricted to casual activities and is subject to the day/time restrictions which apply to health suites, fitness rooms and Walton Hall Golf Course.
- 4.** Coached sessions, courses (other than childrens' holiday courses), the tuition element of swimming lessons and outdoor sports pitches are not included in the scheme.
- 5.** Leisure card holders are offered discounts of up to 60% off Select Leisure Centres, up to 40% off golf and 50% off library charges. Peak leisure charges offer a reduced rate of discount.
- 6.** The Leisure Card **MUST** be handed to the receptionist or attendant **EVERY TIME** it is used. If a valid card is not presented, normal charges will apply.
- 7.** A Leisure Card admits the holder to one session at a time. No advance booking of facilities will be allowed except on the day of play for golf.
- 8.** Leisure Cards are valid for one year from the date of issue. To remain valid, cards must be updated annually.
- 9.** If a Leisure Card is lost or damaged the card holder must apply for a replacement and pay the appropriate fee.
- 10.** Leisure Card holders **MUST** inform the issuing office when they update their card if they have changed their name, address or status.
- 11.** If a Leisure Card holder's circumstances change and he or she can no longer satisfy the eligibility requirements, their card will become invalid. No refunds will be given.
- 12.** If these conditions are not met then the Council reserves the right to remove the card.
- 13.** Any scheme user who is aggrieved by the withdrawal of his or her card will have the right of appeal to the Strategic Director of Community Services.
- 14.** The Council reserves the right at any time to withdraw the Concessionary Leisure Card Scheme or change in any manner whatsoever the terms and conditions on which the scheme operates and by his/her acceptance of a card, the holder thereof agrees to this provision.